



February 19, 2025

Dear Valued Byproduct Customer,

We are writing to remind you of the critical importance of adhering to the terms and conditions outlined in our Byproduct Sales Agreement. Specifically, we must emphasize that the byproducts purchased from American Crystal are intended solely for use by end livestock feed users and must not be resold, offered for resale, transferred, or offered for transfer to any third parties.

This stipulation is clearly defined in our agreement to ensure that the byproducts are utilized in a manner that aligns with our operational standards and regulatory requirements. Reselling or transferring byproducts to third parties is a direct violation of the agreement and undermines the integrity of our sales system.

We take this rule very seriously. Any customer found to be in breach of this condition will face immediate consequences, including but not limited to the termination of the right to purchase or pick up byproducts from American Crystal. Such customers will be removed from our electronic notification and reservation system, and any pending transactions will be canceled without further notice.

We trust that you understand the importance of complying with this policy and the reasons behind it. Our goal is to maintain a fair and efficient distribution system that benefits all parties involved in the proper use of byproducts for livestock feed.

Thank you for your cooperation and your continued partnership with American Crystal.

Sincerely,

A handwritten signature in black ink, reading "D. Anna Savetky". The signature is written in a cursive style.

Byproducts Team
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