ACSC Automated Factory Sales System

ACSC FSS Troubleshooting

For general errors receiving notifications or connecting through the ACSC links, contact lschmitz@crystalsugar.com

If you wish to unsubscribe to notifications, select the ACSC text and push the unsubscribe button.

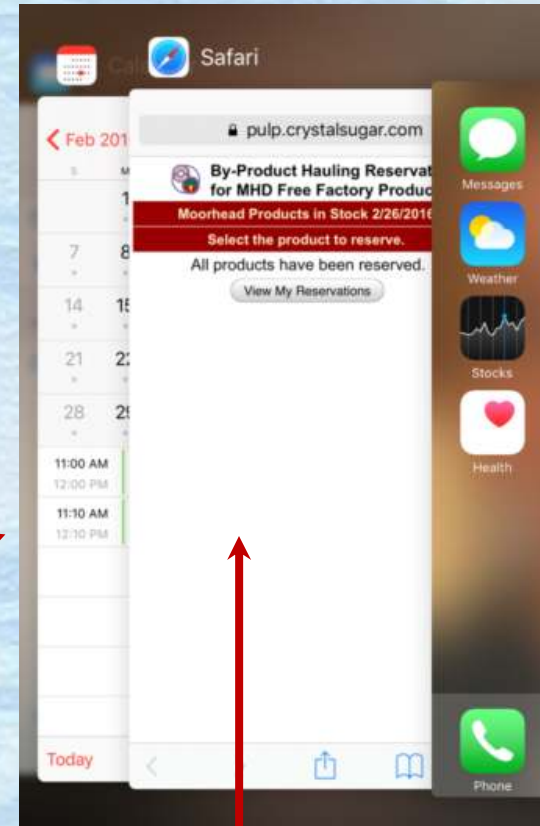# ACSC FSS Troubleshooting

For "Unauthorized User Error" with iPhone Close Web Browser

1. Double Click Home Button
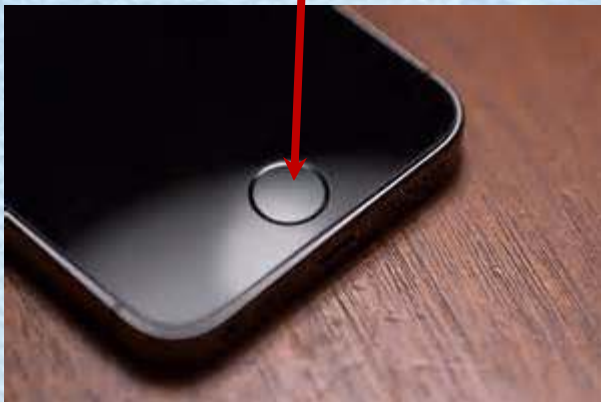
2. Shows all Apps running

3. Place finger on ACS app and swipe upward to close

ACSC FSS Troubleshooting

For "Unauthorized User Error" with Samsung or Chrome browser

1. Open Chrome browser and select History
2. Clear browsing history to clear the cache

ACSC FSS Troubleshooting

For "Unauthorized User Error" with other browsers

1. **Try closing app. If still get error then clear browser history.**

2. **Open browser and select Settings or History**

3. **Clear browsing history to clear the cache**